

pumps for animal feeding operations. These pumps help make managed grazing systems feasible in remote locations.

- ◆ Co-sponsors of the Governor's Environmental Excellence and Pollution Prevention Award program since 1994.
- ◆ Established a Web-based poultry litter exchange to increase solid waste recycling through composting and reuse as a product.
- ◆ Publish directories that help property owners contact the appropriate agency or service provider that has the expertise and resources for assessing specific environmental problems.

If you have any questions or need help with any of these issues, please call us on our toll-free line, FAX us or visit us on our Internet home page. We will be glad to help you.

Missouri Department of Natural Resources

Outreach and Assistance Center
Environmental Assistance Office
P.O. Box 176
Jefferson City, MO 65102

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1-800-361-4827
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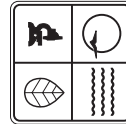
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oac/env_assistance.htm](http://www.dnr.mo.gov/oac/env_assistance.htm)

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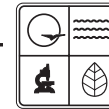
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Environmental Assistance Office
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Jefferson City, MO 65102-0176



Missouri
Department of
Natural Resources

Rural Outreach Unit

Outreach and
Assistance Center

Environmental
Assistance Office

The Environmental Assistance Office (EAO)

EAO is a non-regulatory service of the Department of Natural Resources. Our mission is to provide information, assistance and training to small business owners, rural residents, local governments and the general public on ways to control or reduce pollution. We also help people go beyond the minimum regulatory requirements to include environmental considerations as a central part of their planning and operations. We do this by providing technical and managerial assistance, financial planning assistance and other kinds of help, training and information.

The Rural Outreach Unit

The Rural Outreach Unit within EAO helps rural residents, businesses and other agencies comply with environmental regulations related to air pollution, water pollution, hazardous waste, erosion and sediment control, pesticides, composting and solid waste. Our assistance includes guidance for environmental permits, information on natural resource stewardship and referrals to other agencies when appropriate. The Rural Outreach Unit also promotes the concept of source reduction or pollution prevention. Pollution prevention is the use of materials, processes or practices that reduce or eliminate the creation of pollutants or wastes at the source. It includes practices that reduce the use of hazardous and nonhazardous materials, energy, water or other resources, as well as those that protect natural resources through conservation and more efficient use.

Our Services Feature Information

- ◆ Provide environmental information and guidance on air, water and land issues

through our toll free telephone number.

- ◆ Assist businesses, government, rural residents and others in finding ways to avoid creating the pollution or waste in the first place.
- ◆ Produce and distribute brochures, fact sheets, technical bulletins and guidance on waste management, pollution prevention, water quality protection, solar powered water pumps, composting, and rural living.
- ◆ Produce compliance and pollution prevention guides for specific industries such as vehicle maintenance, printing, composting, sand and gravel operations, rock quarries and aquaculture.
- ◆ Inform the public through presentations and participation in conferences, trade shows, vendor fairs and other outreach events.
- ◆ Inform small businesses, homeowners and family farms about reduction and proper management of small quantities of hazardous waste, household hazardous waste, used oil and universal waste.
- ◆ Coordinate information and assistance services with other Department of Natural Resources programs, and work with other local, state and federal service providers, to help businesses and individuals.
- ◆ Encourage Department of Natural Resources staff to look for source reduction opportunities in rule writing, permitting, inspections, enforcement and other activities.

Assistance

- ◆ Help rural businesses get information about available grants and loans and other financial and business planning assistance from appropriate sources.
- ◆ Provide on-site environmental compli-

ance and pollution prevention assessments at facilities that request assistance.

- ◆ Assist local watershed groups with organization formation and provide them with ongoing information and support as they develop.
- ◆ Manage the 604(b) water quality management planning grant program that gives funding priority to Regional Planning Commissions.

Training

- ◆ Assist University of Missouri Extension with pesticide applicator training and certification.
- ◆ Provide guest speakers for meetings, field days and other events and trainers for a variety of environmental topics through our Protecting Air, Water and Soil (PAWS) program.
- ◆ Offer a free Save Our Soil (SOS) workshop that focuses on erosion and sediment control at construction sites. The training features actual erosion control examples and discusses permitting and regulatory requirements, including storm water phase II regulations. Workshop participants receive the reference manual "Protecting Water Quality, A Field Guide to Erosion, Sediment and Storm Water Best Management Practices for Development Sites."

Examples of Our Service

- ◆ Informational displays at trade shows, vendor fairs and conferences.
- ◆ Help plan universal waste pesticide collection programs through our "Clean Sweep" initiative.
- ◆ Work with rural residents to help solve pollution related problems.
- ◆ Assist farmers and ranchers with the installation of solar-powered water